

RAPEX 19 – 12/05/2017



1 of 1 photo

Alert number: A12/0613/17

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Category: Cosmetics

Product: Liquid soap cream

Brand: dm Balea

Name: Creme Seife Buttermilk & Lemon

Type / number of model: Unknown

Batch number / Barcode: Lots: 637541 and 637542 with MDD: 06.2019

Risk type: Microbiological

The product contains a high count of *Enterobacter gergoviae* (measured value 2×10^6 cfu/g) which could cause localised skin reaction and eye infection, particularly in consumers with a weakened immune system.

The product does not comply with the Cosmetic Products Regulation.

Measures taken by economic operators: Recall of the product from end users

Measures ordered by public authorities: Other

Company recall page:

<https://www.dm.de/unternehmen/medien-und-presse/pressemitteilungen/dm-marken/verbraucherinformation-balea-cremeseife-buttermilk-lemon-c995554.html>

View less

Description: White dispensing bottle (500 ml) with yellow dispensing pump, mainly yellow printed text.

Country of origin: Germany

Alert submitted by: Germany

Risk level: Serious

Products were found and measures were taken also in: Slovenia